Crisis Management Plan

Hattiesburg  ⚫  Tradition  ⚫  New Orleans

August 2012
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Section I: Introduction

Purpose

The emergency procedures outlined are basic and intended to protect lives and property through efficient use of university and community resources. Whenever an emergency arises that cannot be addressed by routine measures, the president may declare a state of emergency whereby these guidelines may be implemented. If the president is unavailable, the crisis management team may declare a state of emergency until such a time that the president is available. Two types of emergencies may result in the implementation of this contingency plan: 1) large scale civil disorder, and 2) large scale natural or man-made disaster. As an emergency may be sudden and without warning, the plan procedures are outlined to be flexible in order to address contingencies of various types and magnitudes.

Scope

The procedural plan applies to all university personnel. Major disasters and emergencies may impact surrounding areas in addition to the campus. In such circumstances, the university will cooperate with local, state, and federal officials in delivery of services and relief to the surrounding community.

Types Of Crises And Definitions

This manual covers:

- Natural disasters
  a. Fire
  b. Hurricane
  c. Tornado

- Environmental disasters
  d. Chemical spill or contamination
  e. Explosion
  f. Food poisoning
  g. Power outage
  h. Water loss or contamination

- Criminal or terrorists acts
  i. Bomb or bomb threat
  j. Criminal on or near campus
  k. Hostage situation
  l. Protest
  m. Unstable person
Definitions of emergencies

The director of facilities or his/her designee serves as the crisis management team leader during any major emergency or disaster. Emergency definitions are provided as general guidelines to assist in determining the appropriate response, and one not to be considered definitive. In the event of an emergency, the team leader or designee will inform the president of the university regarding the status of the situation.

- **MINOR EMERGENCY**: Any incident, potential or actual, which will not seriously affect the overall function of the university. Report immediately to security supervisor on duty.

- **MAJOR EMERGENCY**: Any incident, potential or actual, which affects an entire building or buildings and which will disrupt the overall operations of the university. Outside emergency services may be required, as well as major efforts from campus support services. Major policy considerations and decisions will usually be required from the university administration during times of crisis. Report all major emergencies immediately to the security department and the crisis management team leader.

- **DISASTER**: Any event or occurrence that has seriously impaired or halted operations of the university. In some cases, mass personnel casualties and severe property damage may be sustained. A coordinated effort of all campus resources is required to effectively control the situation. Outside emergency services will be essential. In all cases of disaster, an Emergency Control Center will be activated, and the appropriate support and operational plans will be executed.

Any incident that has the potential to generate external media attention concerning campus resources and operation should be promptly reported to the president’s office and the crisis management team leader.

Assumptions

The emergency contingency plan is established on a realistic approach to the problems possibly encountered on a campus during a major emergency or disaster. General guidelines follow:

a. It is recognized that an emergency or disaster may occur any time of day, night, weekend, or holiday with minimal or no warning.

b. The succession of events in cases of emergency are not predictable; therefore, support and operational plans serve only as a guide and checklist. Modification may be required in order to meet the needs of any one emergency.

c. Disasters often affect geographical locations around the university; therefore, city, county, state, and federal emergency services may not be immediately available and delayed for unknown lengths of time.

d. A major emergency may be declared if information indicates that such a condition is developing or is probable.

e. Prepare news releases for media concerning emergency.
Section II: Crisis Management Team

Direction And Coordination

The WCU crisis management team shall direct all emergency operations. When an emergency/disaster occurs, the security supervisor will be in charge until relieved by the team. The crisis management team leader or designee shall coordinate all emergency operations. The direct operational control of the campus in such an event is the sole responsibility of the CMT (crisis management team). The coordination of emergency resource teams is the responsibility of the CMT leader, who will coordinate all functions.

Crisis Management Team Members

The CMT leader will establish an emergency command post and shall immediately begin to contact all necessary members of the team. The team consists of the following:

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>President</td>
<td>Dr. Tommy King</td>
</tr>
<tr>
<td>Team Leader:</td>
<td>Bob Blevins, Facilities Director</td>
</tr>
<tr>
<td>Assistant Team Leader:</td>
<td>Brenda Waldrip, Student Services</td>
</tr>
<tr>
<td>Administrative Liaison:</td>
<td>Charlotte Green, President’s Office</td>
</tr>
<tr>
<td>Campus Security:</td>
<td>Randy Banks, Professional Security</td>
</tr>
<tr>
<td>Communications:</td>
<td>Barbara Hamilton, Exec. Assistant</td>
</tr>
<tr>
<td>Damage Control:</td>
<td>Ron Moore, Facilities</td>
</tr>
<tr>
<td>Employee Liaison:</td>
<td>Dede Shows, Human Resources</td>
</tr>
<tr>
<td>Information Technology:</td>
<td>Jeff Andrews, I.T.</td>
</tr>
<tr>
<td>Tradition Liaison:</td>
<td>Jerry Bracey, Admin. Dean</td>
</tr>
<tr>
<td>New Orleans Liaison:</td>
<td>Marilyn Cooksey, Director Of BSN</td>
</tr>
<tr>
<td>Student Liaison:</td>
<td>Valerie Bridgeforth, Housing Dir.</td>
</tr>
</tbody>
</table>

Team members are to keep in constant communication with the Emergency Command Post. General responsibilities of the team are as follows:

**TEAM LEADER:**

a. Responsible for the overall direction of the university emergency response.

b. In consultation with the president, convenes the members of the CMT and advises them of the nature of the emergency and coordinates plan implementation.

c. Works with assistant team leader and others in assessing the emergency and preparing for the university’s response.

d. Supports and monitors activities and makes assignments as needed.

e. Declares the end of the state of emergency at the appropriate time.

f. Notifies and conducts liaison activities with the administration, governmental agencies, and others as necessary.
ASSISTANT TEAM LEADER:

a. Assist the leader with assessing the emergency and directing the overall response.
b. Evaluates the site of the emergency and assists efforts of facility personnel and outside rescue and fire agencies.
c. Assures guides for outside emergency service agencies and barricades are posted as needed.
d. Assists with notification of the administration, governmental agencies, CMT, and others.
e. Assists with conducting liaison activities with all available resources.
f. Assumes the role of team leader when he or she is not available; assigns a temporary assistant team leader.

ADMINISTRATIVE LIAISON:

a. Responsible for providing information to the university president, who shall in turn inform the board of trustees.
b. Secures and coordinates the resources of the Office of the President.
c. May serve as the administrative authority and liaison with local hospitals.
d. Maintains a chronological log of events.

CAMPUS SECURITY:

a. Maintains a constant state of readiness.
b. Notifies university administration of major emergencies.
c. Monitors campus emergency warning and evaluation systems.
d. Assists and supports the assistant team leader in containment of emergency site as instructed.

COMMUNICATIONS:

a. Establishes contact with public media as directed by the president.
b. Establishes contact with local television and radio stations for public announcements.
c. Arranges for photographic and audio-visual services.
d. Advises president or designee of all news covering the situation or emergency affecting campus.
e. Prepares news releases for approval and releases to media concerning emergency.

DAMAGE CONTROL:

a. Provides equipment and personnel to perform shut down procedures, hazardous area control, barricades, damage assessment, debris clearance, emergency repairs, and equipment protection.
b. Provides vehicles, equipment operators for movement of personnel and supplies; assigns vehicles as required to CMT for emergency use.
c. Obtains the assistance of utility companies as required for emergency operations.
d. Furnishes emergency power and lighting system as required.
EMPLOYEE LIAISON:
   a. Present during emergency to provide employees and their families with information concerning emergency.
   b. Assists employees with appropriate response to the emergency.
   c. Assigns and supports institution liaisons to families of employees as appropriate.

INFORMATION TECHNOLOGY:
   Will be available to provide resource assistance for the university involving distribution of information and direction through the website, emails, and text. Safe-guarding the institutional records will be assigned as a priority as an emergency indicates such action.

TRADITION LIAISON:
   Will be available to coordinate emergency services at Tradition campus until such time as the CMT can be assembled.

GULFPORT LIAISON:
   Will be available to coordinate emergency services at Gulfport campus until such time as the CMT can be assembled.

NEW ORLEANS LIAISON:
   Will be available to coordinate emergency services at the New Orleans campus until such time as the CMT can be assembled.

STUDENT LIAISON:
   a. Is present during emergency to provide students and parents with information concerning emergency.
   b. Assists student population with appropriate response to the emergency.
   c. Assigns and supports institution liaisons to families of students as appropriate.

It will be the responsibility of the team members to direct and contact other members of their staff as needed. It is the responsibility of the CMT leader to review this manual at least annually to determine that all information is current and correct. Any changes should be given in writing to the vice president of student services who will present them to the CMT for approval and distribution to the entire campus. The website copy should be current with all changes.

Evaluation of the crisis management plan should be done on an annual basis in order to have it current for the beginning of each academic year. The CMT should be authorized to give immediate attention to any identified changes.

Changes in the manual should include updates of names and telephone numbers of those serving in various positions, additions or deletions in the basic material of the plan, changes in responsibilities of the CMT members, individual building contacts, etc.
<table>
<thead>
<tr>
<th>TEAM MEMBERS AS OF AUGUST 2012</th>
<th>HOME</th>
<th>WORK</th>
<th>CELL</th>
</tr>
</thead>
<tbody>
<tr>
<td>TEAM LEADER:</td>
<td>Blevins</td>
<td>601.268.6850</td>
<td>601.318.6155</td>
</tr>
<tr>
<td>ASSISTANT TEAM LEADER:</td>
<td>Waldrip</td>
<td>601.544.6731</td>
<td>601.318.6188</td>
</tr>
<tr>
<td>ADMINISTRATIVE LIAISON:</td>
<td>Green</td>
<td>601.268.9154</td>
<td>601.318.6495</td>
</tr>
<tr>
<td>CAMPUS SECURITY:</td>
<td>Banks</td>
<td>601.270.2845</td>
<td>601.268.2722</td>
</tr>
<tr>
<td>DAMAGE CONTROL:</td>
<td>Moore</td>
<td>601.563-5341</td>
<td>601.318.6155</td>
</tr>
<tr>
<td>EMPLOYEE LIAISON:</td>
<td>Shows</td>
<td>601.310.9899</td>
<td>601.318.6126</td>
</tr>
<tr>
<td>PUBLIC INFORMATION:</td>
<td>Hamilton</td>
<td>601.582.8578</td>
<td>601.318.6524</td>
</tr>
<tr>
<td>INFORMATION TECHNOLOGY:</td>
<td>Andrews</td>
<td>601.466.9443</td>
<td>601.318.6741</td>
</tr>
<tr>
<td>HAZARDOUS MATERIALS:</td>
<td>Hattiesburg Fire Dept.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TRADITION LIAISON:</td>
<td>Bracey</td>
<td>228.234.2592</td>
<td>228.702.1802</td>
</tr>
<tr>
<td>NEW ORLEANS LIAISON:</td>
<td>Cooksey</td>
<td>985.809.9563</td>
<td>504.286.3281</td>
</tr>
<tr>
<td>STUDENT LIAISON:</td>
<td>Bridgeforth</td>
<td>601.307.8220</td>
<td>601.318.6102</td>
</tr>
</tbody>
</table>

(It is the responsibility of team members to contact the team leader if the member has a change of phonenumber.)

**DISASTER AND OFF-CAMPUS RESOURCES**

**Hattiesburg Resources:**
- City of Hattiesburg Police Department 601.544.7900
- City of Hattiesburg Fire Department 601.582.3311
- City of Hattiesburg Water Department 601.545.4634
- Forrest County Emergency Management 601.544.5911
- Forrest General Hospital 601.288.7000
- Forrest County Sheriff’s Department 601.544.7800
- Mississippi Power 800.532.1502
- Red Cross 601.582.8151

**Tradition Resources:**
- Harrison County Sheriff’s Department 228.865.7092
- Coast Electric 228.539.5712
- East Central Harrison Utilities 228.896.7310
- Garden Park Medical Center 228.575.7013
- Emergency Management 228.865.4002
- Red Cross 228.896.4511

**New Orleans Resources:**
- NOBTS Security 504.944.7711
- NOBTS Facilities 504.816.8100 x3230
- NOBTS Switchboard 504.816.8100
- NOBRS Dean of Students 504.816.8100 x3283
Section III: University Notification System

Declaration Of State Of Emergency

The authority to declare a campus state of emergency rests with the university president or his designee as follows:

Should a campus emergency occur, security personnel shall immediately place into effect the appropriate procedures necessary to meet the emergency, safeguard persons and property, and maintain educational facilities. Security shall immediately consult with the CMT leader and the assistant team leader. If unable to contact these CMT members, the president should be contacted directly regarding the emergency and possible need for the declaration of the state of emergency.

Notification Chain

Text messaging (Sader Watch), emergency alert horn and voice messaging, emails, and telephone are utilized for emergency notification at William Carey. These systems are intended for immediate transmission of specific information regarding emergency warnings to students, personnel, and to affected areas of the campus. Back-up systems of internet and public access television are utilized for extended periods.

Safety

The university alert systems are the focal point for initial communication to administration, faculty, and students. All personnel are expected to pass on information to those who may not have received the emergency notification and direction. The CMT leader or designee will make the determination as to the need for the CMT being called in as a unit.

During an emergency, campus phones must be restricted to official business only. In the absence of phone service, security and key administrators will provide notification through the use of two-way radio phones.
## Individual Building Contacts

<table>
<thead>
<tr>
<th>Building</th>
<th>Contact</th>
<th>Ext.</th>
<th>Evacuation Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Art Building</td>
<td>Brenda Waldrip</td>
<td>6188</td>
<td>Lawrence Hall, front</td>
</tr>
<tr>
<td>Bass Hall</td>
<td>Area Coordinator</td>
<td>6385</td>
<td>Tatum Ct, front</td>
</tr>
<tr>
<td>Braswell Hall</td>
<td>Area Coordinator</td>
<td>6634</td>
<td>Clinton Gym</td>
</tr>
<tr>
<td>Bryant Hall</td>
<td>Resident Director</td>
<td>6458</td>
<td>Lawrence parking</td>
</tr>
<tr>
<td>Byrd Hall</td>
<td>Resident Director</td>
<td>6635</td>
<td>Clinton Gym</td>
</tr>
<tr>
<td>Clinton Gym</td>
<td>Steve Knight</td>
<td>6415</td>
<td>Thomas parking</td>
</tr>
<tr>
<td>COM Facilities</td>
<td>Darrell Lovins</td>
<td>6552</td>
<td></td>
</tr>
<tr>
<td>Crawford Hall</td>
<td>Tim Glaze</td>
<td>6386</td>
<td>McMillan front</td>
</tr>
<tr>
<td>Donnell Hall</td>
<td>Bennie Crockett</td>
<td>6116</td>
<td>Mary Ross Hall</td>
</tr>
<tr>
<td>Encore</td>
<td>Jeff Davis</td>
<td>543-0221</td>
<td>Lawrence Hall, front</td>
</tr>
<tr>
<td>Facilities</td>
<td>Bob Blevins</td>
<td>6155</td>
<td>Kennedy Complex parking</td>
</tr>
<tr>
<td>Fail/Asbury</td>
<td>Janet Williams</td>
<td>6568</td>
<td>Soccer field parking</td>
</tr>
<tr>
<td>Fairchild</td>
<td>Barry Morris</td>
<td>6139</td>
<td>Thomas Fine Arts</td>
</tr>
<tr>
<td>Green Science</td>
<td>Frank Baugh</td>
<td>6118</td>
<td>Lawrence front</td>
</tr>
<tr>
<td>Johnson Hall</td>
<td>Area Coordinator</td>
<td>6234</td>
<td>Clinton Gym</td>
</tr>
<tr>
<td>Kennedy Sports Complex</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Baseball</td>
<td>Bobby Halford</td>
<td>6110</td>
<td>Wilkes Hall parking</td>
</tr>
<tr>
<td>Softball</td>
<td>Wendy Hogue</td>
<td>6551</td>
<td>Wilkes Hall parking</td>
</tr>
<tr>
<td>Lawrence Hall</td>
<td>Brenda Waldrip</td>
<td>6188</td>
<td>Crawford front</td>
</tr>
<tr>
<td>Library</td>
<td>Sherry Laughlin</td>
<td>6170</td>
<td>Thomas Fine Arts</td>
</tr>
<tr>
<td>Lorena Smith Hall</td>
<td>Barry Morris</td>
<td>6587</td>
<td>Library</td>
</tr>
<tr>
<td>McMillan Hall</td>
<td>Jeff Andrews</td>
<td>6741</td>
<td>Wilkes west side</td>
</tr>
<tr>
<td>Bookstore</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>IT</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Post Office</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Missionary House</td>
<td>Valerie Bridgeforth</td>
<td>6102</td>
<td>Lawrence parking</td>
</tr>
<tr>
<td>Polk Hall</td>
<td>Resident Director</td>
<td>6356</td>
<td>Green Sci. front</td>
</tr>
<tr>
<td>Ross Hall</td>
<td>Area Coordinator</td>
<td>6234</td>
<td>Tatum parking</td>
</tr>
<tr>
<td>Mary Ross Hall</td>
<td>Cheryl Dale</td>
<td>6199</td>
<td>Clinton Gym</td>
</tr>
<tr>
<td>Student Center</td>
<td>Emily Sheckells</td>
<td>6444</td>
<td>Lawrence front</td>
</tr>
<tr>
<td>Tatum Court</td>
<td>President</td>
<td>6495</td>
<td>Lawrence front</td>
</tr>
<tr>
<td></td>
<td>Garry Breland</td>
<td>6101</td>
<td></td>
</tr>
<tr>
<td>Tatum Theatre</td>
<td>Tim Matheny</td>
<td>6521</td>
<td>Clinton Gym</td>
</tr>
<tr>
<td>Thomas Business</td>
<td>Cheryl Dale</td>
<td>6199</td>
<td>Clinton Gym</td>
</tr>
<tr>
<td>Thomas Fine Arts</td>
<td>Don Odom</td>
<td>6175</td>
<td>Tatum front</td>
</tr>
<tr>
<td>Wheeler House</td>
<td>Barbara Hamilton</td>
<td>6524</td>
<td>Soccer field</td>
</tr>
<tr>
<td>Wilkes Hall</td>
<td>Dale McVeay</td>
<td>6036</td>
<td>McMillan front</td>
</tr>
<tr>
<td><strong>Tradition</strong></td>
<td><strong>Library/Academic</strong></td>
<td><strong>New Orleans</strong></td>
<td></td>
</tr>
<tr>
<td>---------------</td>
<td>----------------------</td>
<td>-----------------</td>
<td></td>
</tr>
<tr>
<td>Administration</td>
<td>Jerry Bracey</td>
<td>1831</td>
<td>1st Floor Admin.</td>
</tr>
<tr>
<td></td>
<td>Peggy Gossage</td>
<td>1890</td>
<td>1st Floor Academic</td>
</tr>
<tr>
<td>Nursing Building</td>
<td>Marilyn Cooksey</td>
<td>3281</td>
<td>Harden Center</td>
</tr>
</tbody>
</table>
Section IV: Emergency Command Post

When a major emergency occurs, or is imminent, it shall be the responsibility of the CMT leader to set up and staff a command post. This center shall be kept fully operational at all times until the crisis has been declared over.

General Command Post

If the emergency involves a large portion or the entire campus, the command post is to be set up in Common Grounds. If this site is unavailable, the leader will select an alternate location. At least one security officer is to staff the command post at all times until the emergency is declared to be at an end. A conference room with facilities for emergency teams and which is designed to accommodate multiple telephone and/or electrical appliances and wireless internet is desirable.

Field Emergency Command Post

If the emergency involves only one building or a small part of the campus, a campus security vehicle is to be used as the command post until the emergency ends. A small area with desk, chairs, and communication equipment may also be required near the scene.

Field emergency equipment could include barricades, security tape, signs, hand-held radios, portable public address systems, first aid kit, and university directories.
Section V: Campus Resources

On Campus

1. William Carey University utilizes two different systems for notification of impending emergency situations and hazardous conditions. The primary emergency notification system is known as Sader Watch. In the event of an emergency, a text message will be sent to the mobile number and/or email registered with the system. This is a free service provided by WCU; however, normal text message fees may apply. To register for alerts, visit the website http://entry.inspironlogistics.com/williamcarey/wens.cfm?ep_id=htst.

   In addition, Carey’s ALERT horn, siren and public address system can be activated to alert members of the university community of an imminent threat to public safety. The following horns and sirens are used as part of this system.

   EMERGENCY SIREN: This 25-second signal is intended to immediately get the attention of members of the WCU community. When students, staff, and visitors hear this siren, they should immediately try to seek shelter in a secure location and follow any verbal instructions that may accompany this alarm.

   ALL CLEAR HORN: This signal consists of three consecutive 5-second horn blasts and indicates that it is now safe to resume normal activities on campus.

   RED ALERT HORN: This signal consists of a single 15-second horn blast and indicates that there is an imminent dangerous or hazardous situation on campus. When students, staff, and visitors hear this horn, they should immediately try to seek shelter in a safe location such as a building or vehicle away from the problem site until the “all clear” signal is given.

   Announcements and other information regarding WCU operations will be provided by the institution and/or media outlets should it be necessary. The institution will maintain close contact with local law enforcement and civil defense agencies, and only under emergency or threatening conditions will the university be closed during normal operating hours.

2. The CMT leader and assistant team leader’s contact information is provided. Cell numbers should be used if there is no response to campus phone or in the event of downed land lines.

<table>
<thead>
<tr>
<th>Name</th>
<th>Campus</th>
<th>Home</th>
<th>Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bob Blevins</td>
<td>ext. 6155</td>
<td>601.268.6850</td>
<td>601.408.4088</td>
</tr>
</tbody>
</table>

3. Physical Plant: Operational hours are 7:00AM until 5:00PM Monday through Friday. The facility director and maintenance supervisor contact information is provided.

<table>
<thead>
<tr>
<th>Name</th>
<th>Campus</th>
<th>Home</th>
<th>Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bob Blevins</td>
<td>ext. 6155</td>
<td>601.268.6850</td>
<td>601.408.4088</td>
</tr>
<tr>
<td>Ben Jackson</td>
<td>ext. 6155</td>
<td>601.268.6850</td>
<td>601.520.2822</td>
</tr>
</tbody>
</table>
4. Student Services and Residence Life: Regular operational hours are 8:00AM until 5:00PM Monday through Friday. The vice president of student services and director of housing contact information is provided.

<table>
<thead>
<tr>
<th>Name</th>
<th>Campus</th>
<th>Home</th>
<th>Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brenda Waldrip</td>
<td>ext. 6188</td>
<td>601.544.6731</td>
<td>601.270.9645</td>
</tr>
<tr>
<td>Valerie Bridgeforth</td>
<td>ext. 6102</td>
<td>601.307.8220</td>
<td>601.307.8220</td>
</tr>
</tbody>
</table>

5. Purchases during an emergency will be in coordination with the president, chief financial officer, and the CMT leader. Contact information for the chief financial officer is provided.

<table>
<thead>
<tr>
<th>Name</th>
<th>Campus</th>
<th>Home</th>
<th>Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grant Guthrie</td>
<td>ext. 6193</td>
<td>601.584.7851</td>
<td>601.520.1352</td>
</tr>
</tbody>
</table>

6. Receiving shipments during a campus-wide emergency or disaster will be done at the general command post. For isolated emergencies, the location for receiving supplies will be outlined for security to implement.

7. Emergency Shutdown of Utilities: In the event of a natural disaster where major structural damage is sustained, the facilities director will be responsible for making the decision to close off hazardous utilities, i.e., electricity and natural gas.

<table>
<thead>
<tr>
<th>Name</th>
<th>Campus</th>
<th>Home</th>
<th>Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bob Blevins</td>
<td>ext. 6155</td>
<td>601.264.6850</td>
<td>601.408.4088</td>
</tr>
</tbody>
</table>

Emergency Food Supply

MMI Dining Services, as the food service provider for the university, maintains a food supply designed to cover several days without outside shipments. MMI Dining Services and the food service manager have a plan to address food spoilage and/or contamination in the event of power loss. Concerns pertaining to food shall be directed to the MMI manager.

<table>
<thead>
<tr>
<th>Name</th>
<th>Campus</th>
<th>Home</th>
<th>Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dale McVeay</td>
<td>ext. 6036</td>
<td>601-447-4450</td>
<td></td>
</tr>
<tr>
<td>Chris Gipson</td>
<td>ext. 6036</td>
<td>601-467-6359</td>
<td></td>
</tr>
</tbody>
</table>

Materials And Location

Emergency kits to include flashlights, emergency band radios, and first aid supplies are located in residential buildings and supervised by the area coordinator or resident director of each building. These supplies are maintained for potential use in an emergency. Large items such as generators and pumps are located and maintained in the facilities department.

Medical Supplies

First aid kits are available in several areas across campus. Student services, facilities, security, and nursing maintain emergency supplies and would be first responders in an emergency on campus until qualified medical assistance can arrive. These kits are replenished yearly.
Documentation Of Emergency Notification

The registrar's office utilizes the university's collegiate management system to maintain information for student contact, i.e., home phone and emergency contact. Residential life maintains emergency information cards on each residential student.
Section VI: Emergency Procedures and Guidelines

Emergency Evacuation Procedures

1. Building Evacuation

a. All building evacuations will occur on notification by security or the contact person outlined on the Quick Reference Emergency Plan published and distributed to each office on campus (Hattiesburg, Tradition, and New Orleans).

b. When notification occurs, leave by the nearest marked exit and alert others to do the same. Evacuation areas for each building are outlined on the above mentioned document and in this manual (Section II).

c. Assist disabled persons leaving the building. Do not use elevators in the event of fire or tornado as there is the potential for individuals to become trapped.

d. Once outside, proceed to the designated area at least 50 yards away from the affected building. Keep streets, fire lanes, hydrant areas, and walkways clear for emergency vehicles and personnel.

2. Campus Evacuation

a. The CMT leader or designee through the authority of the president will announce the evacuation of all or part of the campus grounds.

b. All persons are to vacate immediately the area in question and leave campus or relocate to another part of the campus as directed.
NATURAL DISASTERS/EVENTS

Fire

Before the Emergency

Know the location of fire extinguishers, fire exits, and alarm systems on campus and how to use them. Training and information is available through the facilities department and, if needed, the fire department. All housing staff receive training each year for safety in residential housing.

Identify the Emergency

An emergency exists when building fire alarms or sprinkler systems are activated, or when someone actually sees smoke or fire and sounds an alarm. Security should be notified immediately and the fire department called. Security should be called as

a. They can verify the emergency and call for proper assistance.
b. They can deal with small fire by using fire extinguishers
c. They can implement an existing plan to have security meet fire equipment as it comes onto campus and to show exactly where the emergency is located.

Take Appropriate Action

When an alarm sounds, the building(s) affected must be evacuated immediately. Walk quickly to the nearest marked exit and alert others to do the same. Assist disabled persons in exiting the building. Close all doors to help confine the fire and reduce oxygen.

NEVER USE WATER TO EXTINGUISH AN ELECTRICAL FIRE!

DO NOT LOCK DOORS!

DO NOT USE ELEVATORS DURING A FIRE!

DO NOT RETURN TO AN EVACUATED BUILDING unless directed to do so by a university official. If you become trapped in a building and a window is available, place an article of clothing outside the window as a marker to rescue crews. If no window is available, remain near the floor where the air is less toxic. Shout periodically to alert emergency crews of your location.

ABOVE ALL, DO NOT PANIC.

Once outside, move to the clear, designated area away from the affected building in order to be counted as safe. Keep streets, fire lanes, hydrants, and walkways clear for emergency vehicles and crews.

A command post may be set up near the emergency site. Keep clear of the post unless you have official business. Any damage or injuries should be reported to the post. This will be the site for immediate first aid. The CMT will determine other action as necessary.
A personnel member has been designated as the contact for each building on campus. This person or designee will be responsible (as much as possible) for sensitive documents or materials.

End Crisis Mode

The university will activate the appropriate notification system to update the campus and outside media. If injuries are incurred, designated offices will deal with types of injuries and family contacts, i.e., student services for student injuries. Designated offices will develop a follow-up plan for each type of crisis and hold a debriefing meeting to discuss problems or improve action plans. Written documentation of the particular crisis will be prepared for future use.

Hurricane

Before the Emergency

Review the disaster procedures and know the contact persons critical to the potential disaster.

Identify the Emergency

All faculty, staff, and students will be alerted as to the emergency situation by Sader Watch, emergency siren, and by word of mouth. Security and Sader Watch will be responsible for notifying persons on campus of warnings that occur in the evening or on weekends. Upon notification of a threat, residential staff will follow outlined procedures for student housing.

In the event of a hurricane threat to Mississippi, the office of the president will make the official call for continued operation or closing of the university. Detailed hurricane procedures are available for each campus location. Should the university officially close because of a hurricane, notification of re-openings will be conducted via the website www.wmcarey.edu, local media, or by telephoning 1-800-962-5991. No structures on William Carey’s campus are approved Red Cross shelters; therefore, no one will be allowed to remain on campus.

Residential students on the Hattiesburg campus will follow specific evacuation guidelines outlined through the housing office.

Tornado

Upon notification of a tornado warning for the immediate area by any one of the above mentioned notification systems, all students and university personnel should go immediately to the designated area for that building as outlined in Quick Reference Emergency Plan and in Section II of this manual. All persons will remain in these locations until the warning alert is lifted.
**Take Appropriate Action**

If outside and unable to get to shelter, seek a ditch or depression in the ground and lie flat on the ground. Notices are posted in each building designating areas where occupants should go in the event of a tornado warning. The designated areas for each building are as follows:

<table>
<thead>
<tr>
<th>Building</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Art Building</td>
<td>1st floor Lawrence Hall</td>
</tr>
<tr>
<td>Bass Hall</td>
<td>Lower Level Floor Hall</td>
</tr>
<tr>
<td>Braswell Hall</td>
<td>Lower Level Floor Hall</td>
</tr>
<tr>
<td>Bryant Hall</td>
<td>Lower Level Floor Hall</td>
</tr>
<tr>
<td>Byrd Hall</td>
<td>Lower Level Floor Hall</td>
</tr>
<tr>
<td>COM Buildings</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>Common Grounds</td>
<td>Evacuate to Lawrence Hall – if time does not permit, go to interior wall and cover with couch cushions</td>
</tr>
<tr>
<td>Crawford Hall</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>Donnell Hall</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>Encore</td>
<td>Student Center Storage</td>
</tr>
<tr>
<td>Facilities Building</td>
<td>Computer Lab</td>
</tr>
<tr>
<td>Fail-Asbury</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>Fail Addition</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>Fairchild Hall</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>Gillespie Gallery</td>
<td>Interior Wall</td>
</tr>
<tr>
<td>Green Science</td>
<td>Lower Level Floor Hall</td>
</tr>
<tr>
<td>Gym</td>
<td>Interior Lobby Wall</td>
</tr>
<tr>
<td>Johnson Hall</td>
<td>Lower Level Hallway</td>
</tr>
<tr>
<td>Kennedy Complex</td>
<td>Bathrooms, Dugouts, Storage Rooms, Umpire Changing Room</td>
</tr>
<tr>
<td>Lawrence Hall</td>
<td>Lower Level Interior Hallway</td>
</tr>
<tr>
<td>Lorena Smith</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Paint Room</td>
</tr>
<tr>
<td>Mary Ross</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>McMillan Hall</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>Missionary House</td>
<td>1st Floor Bathroom</td>
</tr>
<tr>
<td>Polk Hall</td>
<td>Lower Level Hallway</td>
</tr>
<tr>
<td>Ross Hall</td>
<td>Lower Level Hallway</td>
</tr>
<tr>
<td>Smith/Rouse Library</td>
<td>Interior Hallway</td>
</tr>
<tr>
<td>Student Center</td>
<td>Storage Room</td>
</tr>
<tr>
<td>Tatum Court</td>
<td>Basement</td>
</tr>
<tr>
<td>Tatum Theatre</td>
<td>Clinton Gym</td>
</tr>
<tr>
<td>Thomas Fine Arts</td>
<td>Lower Level Floor Hall</td>
</tr>
<tr>
<td>Wheeler House</td>
<td>Lower Level Interior Hallway</td>
</tr>
</tbody>
</table>

**CAUTION:** Avoid power or utility poles as they may be energized.

If in a vehicle, stop as quickly as safety permits. Exit the vehicle and seek shelter in a ditch or depression and lie flat on the ground.

In the event that a tornado strikes the campus, the CMT will coordinate efforts with proper local authorities. Facilities will shut off utilities as needed. Staff will administer first aid as needed or until authorized medical service is available.
ENVIRONMENTAL DISASTERS/EVENTS

Chemical Spill or Contamination

Before the Emergency

The university does not store chemical or hazardous materials that would potentially create an emergency situation for the campus. The university is located in proximity to a rail and highway system that has the potential of creating a crisis should that transit system engage in transporting toxic materials.

Identify the Emergency

Notification by whatever source that a spill or contamination has taken place and can possibly affect persons on campus will constitute an emergency. During regular operational hours, the president’s office, academic vice president’s office, security, or the facilities office would receive the notifying call from off campus. Any one of these offices will obtain the following:

- Name and telephone of person/business calling
- Nature of emergency
- Emergency action warranted

Take Appropriate Action

Upon receipt of a call from the emergency management office or the fire department validating an emergency situation that is potentially harmful to persons, the university will proceed with outlined directions to ensure the safety of all.

Buildings may need to be evacuated. Assist disabled persons in exiting the building.

Emergency medical assistance will be administered until qualified medical assistance is available.

End Crisis Mode

The emergency will be considered over when determined by the proper authorities.

Food Poisoning

Identify the Emergency

An emergency exists when there is an outbreak of illness on campus that appears to be food poisoning or the result of possible contamination of food products from Sodexo.

Take Appropriate Action

The vice president of student services and Sodexo’s food service manager should be contacted immediately and made aware of the situation. The residence life staff should be notified in order to be aware if students in their facilities come down with the illness.
The external relations office should be contacted to deal with outside media coverage. The CMT leader should also be notified, but there may not be a need for the entire university’s notification system to be activated. The team leader will decide at this time what other notifications should be made.

If the source of food poisoning is the campus dining services or catering, all individuals who have come into contact with the contaminated food must be contacted and made aware of the situation. Security should be notified so that they are aware of the situation and are able to field incoming calls made to security.

The vice president of student services and Sodexo’s manager should designate emergency food suppliers. Efforts should be made to determine the source of contamination.

Medical needs of those affected must be assessed and addressed by the Forrest County Health Services as deemed necessary. When investigation is complete, clean up efforts should begin to rid the campus of the source of the contamination.

End Crisis Mode

The crisis will be considered over when all persons affected have been given the proper assistance. The reason for the contamination should be addressed and steps taken to prevent a reoccurrence. Negative public relations fallout should be addressed on and off campus.

Power Outage

Identify the Emergency
An emergency exists when there is an obvious loss of power. The emergency will probably become evident to everyone very quickly. If telephones are out of service as well, information may have to be passed by staff members going from point to point or by cell phones. Security will notify the facilities department director. Only if the outage is prolonged will the CMT leader be notified for the university notification system to be activated.

Take Appropriate Action

The source of the outage should be identified as quickly as possible. If the problem is on campus, the facilities department will investigate and proceed as necessary. If the outage is caused by factors off campus, Mississippi Power should be contacted for assistance. The time frame will be determined by Mississippi Power. Mississippi Power will keep the CMT leader and director of facilities informed.

End Crisis Mode

The crisis will be considered over when proper authorities have taken charge and power is restored. Individual circumstances should be assessed to see if a back-up power source is warranted.
CRIMINAL OR TERRORIST ACTS

Bomb or Bomb Threat

Before the Emergency

Know the gathering locations and contact persons for each of the buildings used for work, study, and residence.

Identify the Emergency

If someone receives a bomb threat or observes a suspicious object or package on campus, security should be notified immediately. Security will make the call for the university notification system to be activated and will place a call to the police department.

If you receive a bomb threat, immediately fill out the bomb threat form that is found on the following page of this manual. This will provide information to the investigators regarding the call.

If you are in a building where a bomb is suspected

DO NOT OPEN DRAWERS OR CABINETS!

DO NOT TURN LIGHTS OR OTHER SWITCHES ON OR OFF!

DO NOT TOUCH ANY SUSPICIOUS PACKAGES!

Evacuate the area immediately.

Take Appropriate Action

The CMT and local authorities will determine the plan of action. A decision on evacuation will be based upon available information. If the decision is to evacuate a building(s), occupants should take personal packages, lunches, briefcases, etc., so they will not be mistaken for explosives. Because a bomb may be sound sensitive, building fire alarms should NOT be activated in order to prompt evacuation. Individuals responsible for an evacuation should accomplish the task quickly and quietly.

End Crisis Mode

The crisis will be considered ended when declared so by the city police department or the CMT leader in cooperation with the police department. This will usually be after a sufficient amount of time has passed and the threat considered over.
BOMB THREAT REPORT FORM
(Record of threatening phone call)

Date and time call received ____________________________

To the best your ability, record the exact words of the person making the call. ____________________________

________________________________________________________________________

________________________________________________________________________

Questions to Ask:

When is the bomb going to explode? ____________________________

Where is the bomb right now? ____________________________

What kind of bomb is it? ____________________________

What does it look like? ____________________________

Why did you place the bomb? ____________________________

Description of Voice ____________________________

Check correct(s)  Male ___  Female ___  Young ___  Middle Age ___  Old ___

Tone of Voice ____________________________

Accent ____________________________  Background noise ____________________________

Is voice familiar to you? ______  If so, who did it sound like? ____________________________

Remarks ____________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

Person receiving or monitoring call ____________________________

Department ____________________________  Phone ____________________________

22
Criminal On Or Near Campus

Identify the Emergency

An emergency exists when the campus has been notified through official means that a crime has been committed and the suspect is located on or near the campus. This is reserved for more serious crimes in which the criminal may resort to desperate measures. Notification should be made to the entire campus population through the standard campus alert alarm system of text, e-mail, telephone, etc.

Take Appropriate Action

This kind of emergency usually dictates that the police department set up a command post in the immediate area of concern; however, this is not necessarily on the university’s campus grounds. Until the crisis ends, a campus communication center may be warranted. Security should be placed in strategic locations on campus to monitor persons approaching campus. Information forthcoming to the CMT leader from the police department should be disseminated as necessary. The public information officer is responsible for handling outside media if necessary.

End Crisis Mode

Events will be monitored and the campus notified when this situation is brought to conclusion.

Hostage Situation

Identify the Emergency

Should a hostage situation develop on campus, security and the CMT leader should be notified immediately. This will allow for the campus notification system to go into action as well as gaining assistance from the local police department. Upon arrival of the local police department, activity with regard to the hostage situation will be directed by that unit.

Take Appropriate Action

It is possible that buildings may need to be evacuated, but only at the direction of city police department and/or the CMT. Any evacuation should be done quickly and quietly with direction through the police. Hostage situations have an ongoing danger until resolved, so the less movement there is in the proximity the better. Assessment will need to be made as to the individuals in danger and what campus locations are threatened. This will be done in conjunction with the expertise of the police. A command post may be set up close to the crisis point; therefore, all nonofficial traffic should keep clear of the area in question.

End Crisis Mode

The emergency will be considered over when the situation has been entirely resolved by the police and the CMT. Notification will be conducted by using the university alert system.
Murder On Campus

Identify the Emergency

An emergency exists once security or an official of the university has been notified that an act of violence has been committed resulting in death. The location of the scene and the identity of the person calling should be requested.

Security will immediately notify the city police department and the CMT leader. The CMT leader will activate the university notification system at large as well as those staff located in the immediate area of the crisis.

Take Appropriate Action

If the crime scene is on university property, it should be secured immediately. This should be done by anyone available until the police arrive.

Assessment will be done to determine if anyone else is in danger, if the suspect might be in the area, and if any other adjoining areas/buildings might need to be evacuated.

The police department will have full charge of the scene and the crime from this point forward. The university will be available to assist as necessary.

End Crisis Mode

The public information officer of the university will be responsible for handling any media brought on by this crisis. Release of information by the university will be done in conjunction with the police department.

Protest

Identify the Emergency

An emergency exists when there is a gathering anywhere on campus of parties in protest fashion. When it is identified as such, security should be notified, who in turn will notify the CMT leader.

The university is a private entity and has adopted a policy of no tolerance for nonstudent demonstrations or protests. If such an off-campus group engages in a protest on campus property, the city police will be contacted for removal. If the protest is conducted off campus property lines, security will monitor the situation.

If the protest is conducted by students, the CMT leader will notify the team members to appropriately address the students.

Take Appropriate Action

A nonviolent protest will be constantly evaluated, regardless of its proximity to the university. Proper university officials designated by the president will be involved to offer reasonable solutions.

A violent protest will be turned over the city police department for resolution.
End Crisis Mode

The emergency will be considered over when the protesters are dispersed and there is no longer a danger presented to the campus and its population.

Unstable Person

Identify the Emergency

A psychological crisis (unstable person) exists when an individual is threatening harm to himself/herself, others, or is out of touch with reality due to severe drug reaction or a psychotic break. A psychotic breakdown may be manifested by hallucinations or uncontrollable behavior. Such crisis may involve a person who does not have an affiliation with the institution.

Take Appropriate Action

Do not attempt to handle a situation that you feel could be dangerous on your own. The person dealing with the unstable person should immediately call security for assistance. Security will then call the appropriate university staff if the individual is a student or city police if the individual does not have a university affiliation. If the situation occurs in the residence hall, the residence life team may also be utilized.

Once the call has been made to security, determine whether or not you can keep the individual in the current location. If there is imminent threat, do not attempt to detain or restrain the individual. The resource people mentioned above will assure that the individual receives proper medical attention.

End Crisis Mode

The crisis will be determined over when the individual has been turned over to the proper authorities for assistance.
Section VII: Training

It is recommended that the appointed and current crisis management team meet to outline and review this manual in an effort to improve effectiveness during an on-campus crisis. It is a given that individuals, when faced with adverse conditions, tend to react in the way for which they have been trained.

The university will provide the Quick Reference Emergency Plans for each campus building. An “Emergency Warning and Hazardous Weather Procedures” form is located in each building near the entrances. These guides will assist individuals to take the initial steps required in an emergency or crisis situation until the university’s CMT and security can take appropriate action.

Meetings and training sessions should be documented and include names, date of meeting, location, and any specialized resources from off campus. It is also recommended that the university offer the campus as a mock crisis training location for local authorities.
Section VIII: Summary

This manual is an attempt to identify steps that the university may need to take in case of emergencies. Several types of crises have been identified and outlined for what would be a beginning and ending. A crisis management team has been established and a means by which to contact them should the need arise. A step-by-step process of reactions to ensure safety and protection has been outlined for the university. It is understood that there could be variables and unknowns involved for any one emergency. These guidelines are written to suggest a general direction that should be taken into consideration when deciding upon what action to take. Each situation must be evaluated individually and decisions made based upon the factors present at that time. No management plan is perfect or ideal for all incidents, and suggestions can only be evaluated after an actual experience.